

राष्ट्रीय अवसंरचना वित्तपोषण और विकास बैंक (नैबफिड)
National Bank for Financing Infrastructure and Development (NaBFID)

Corrigendum to the
REQUEST FOR PROPOSAL FOR EMPANELMENT OF IT & CYBER
SECURITY SERVICE PROVIDERS (ITCSSP) (Ref: NaBFID / IS / RFP /01 dated 12th April 2024)
Date of release of the Corrigendum : May 02,2024

Sr	RFP Page No	RFP Clause No.	Existing Clause	Query/Suggestions	Bank's response
1	2	Schedule of events	Last Date and Time for Bid Submissions: Up to 4:PM on 6th May 2024		Last Date and Time for Bid Submissions: Up to 4:00 PM on 16th May 2024
2	NA	NA	NA	Since our legal and risk review is in progress, we request that you allow us to submit queries in the future as soon as those are received from our teams.	Please be guided by the RFP terms, including timelines in schedule of events
3	30	7.6	Number of assignments related to drafting of RFPs & conducting technical evaluation (end to end from RFP drafting till project finalization) in Information Security projects in BFSI firms in India during last five financial years from the date of this RFP.	Besides the number of assignments related to drafting RFPs are there any other metrics or alternative options available for assessing the firm's experience in this domain	Please be guided by RFP requirements
4	29	7	Details of Related Assignments like Work Order /Purchase Order	Can sensitive details be masked while sharing the response?	Yes. However relevant fields should be visible to prove the experience/eligibility of the bidder
5	30	7.5	Skilled Employees / Resources on role with an experience of more than 2 years related to Information Technology, Information Security & Cyber Security domains. • 501 and above Employees: 20 Marks • 201 to 500	We request you to limit the maximum number of employees.	Please be guided by the RFP

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			Employees: 15 Marks • 101 to 200 Employees: 10 Marks (Declaration on official letter head signed by competent		
6	63	38	NaBFID may procure, upon such terms and in such manner as it deems appropriate, software and Services similar to those undelivered, and subject to limitation of liability clause of this RFP Service Provider shall be liable to NaBFID for any increase in cost for such similar Solution and / or Services.	Are you using government norms for procurement of devices from third parties.	Yes
7	40	28	Such selected bidders shall be liable to pay liquidated damages of 1% of the Work Order value, per week or part thereof for delay and not adhering to the time schedules of such work orders. In addition, if the project/activity includes resources to be onboarded at Bank premises, unauthorized absence of such resources during the project period /days shall attract penalty. The penalty will be Rs. 500/- per day of absence of L1 resource & Rs. 1000/- per day of absence of L2/L3 resources. Resources are supposed to be working from Bank premises (unless the Bank specifies in the work order), during Bank working days & working hours.	We request Bank to cap the liquidated damages/penalties cumulatively to 5% of the total contract value. We understand that we would be liable to pay liquidated damages to the extent corresponding breach is solely attributable to us. Kindly confirm. There may be circumstances beyond the reasonable control of the Consultant, where a replacement of personnel may be necessary, such as illness, death, resignation or disciplinary action against the concerned personnel, etc. In such cases, Client is requested to allow exceptions to this clause and make penalties inapplicable. The Consultant shall exercise reasonable efforts to provide a suitable replacement to the Client.	Please refer to the RFP clause 36. Cap for the maximum payable liquidated damages is fixed as 10%. Circumstances beyond the reasonable control will be dealt in an appropriate manner post mutual discussions as and when such circumstances arise.

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8	41	30	Except for the audit done by Reserve Bank of India or any statutory / regulatory authority, NaBFID shall provide reasonable notice not less than 7 (seven) days to Service Provider before such audit and same shall be conducted during normal business hours.	We wish to clarify that we will retain our records as per our records retention policies. Upon reasonable notice, we will allow Client to inspect our invoicing records under this engagement; such inspection shall be done in a pre-agreed manner and during normal business hours. For avoidance of doubt, such inspection should not cause us to be in breach of our organizational confidentiality requirements. Please acknowledge that our audit related obligations will be subject to foregoing statement.	Please be guided by the RFP
9	42	32	a) The maximum aggregate liability of the Service Provider in respect of any claims, losses, costs, or damages arising out of or in connection with this RFP / Contract shall not exceed the Total Project Cost. b) Under no circumstances shall either party be liable for any indirect, consequential or incidental losses, damages or claims including loss of profit, loss of business or revenue. c) The limitations set forth herein shall not apply with respect to: i. claims that are the subject of indemnification pursuant to infringement of third-party intellectual property rights. ii. damage(s) occasioned by the Gross Negligence or Wilful Misconduct of Service Provider, iii. damage(s) occasioned by Service Provider for breach of confidentiality obligations,	Client is requested to delete exceptions to the limitation of liability. The exceptions render the limitation of liability ineffective and make the liability unlimited	Please be guided by RFP

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			iv. Regulatory or statutory fines imposed by a government or regulatory agency for non-compliance of statutory or regulatory guidelines applicable to NaBFID, provided such guidelines were brought to the notice of Service Provider.		
10	42	32	Service Provider shall ensure complete removal of such material or data from its system or environment (including backup media) to the satisfaction of NaBFID.	We request client to allow us to retain our working papers and a copy of confidential information for our records and any future reference or audit requirements, subject to confidentiality obligations under this Agreement. Deletion of Data and Back up would be as per the enterprise level policies.	Agreed , subject to the case to basis approval from the Bank.

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11	43	35	Service Provider shall treat as confidential all data and information about NaBFID, obtained in the process of executing its responsibilities, in strict confidence and will not reveal such information to any other party without prior written approval of NaBFID as explained under 'Non-Disclosure Agreement' in Appendix-I of this RFP.	Client is requested to consider that we may have to disclose information for successful accomplishment of work and for regulatory and internal compliance purposes. However, to the extent legally permissible, we will ensure that even if the information is disclosed to any third party, such parties maintain confidentiality of such information. Client is therefore requested to kindly include the following clause: "Consultant may disclose confidential information: (a) to its employees, directors, officers and subcontractors, on a need to know basis, as required for performance of services, provided such employees, directors, officers and subcontractors are bound by confidentiality obligations; (b) where required by applicable law or regulation or for regulatory and compliance (both internal and external) purposes.	ease be guided by RFP
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12	44	37	Bidder shall not have a conflict of interest (the “Conflict of Interest”) that affects the bidding process. Any Bidder found to have a Conflict of Interest shall be disqualified. In the event of disqualification, NaBFID shall be entitled to forfeit and appropriate the security deposit as mutually agreed upon genuine estimated loss and damage likely to be suffered and incurred by NaBFID and not by way of penalty for, inter alia, the time, cost and effort of NaBFID, including consideration of such. Bidder’s proposal (the “Damages”), without prejudice to any other right or remedy that may be available to NaBFID under the RFP and / or the Contract or otherwise.	We wish to highlight that we are a large organization providing various services to various state and central government departments, PSUs, international organizations and private clients. We wish you to note that while we have a mechanism in place to identify patent and direct conflict of interests, it may not always be possible to identify any or all indirect or remote conflict of interests. Kindly appreciate that our no conflict confirmations will be subject to the foregoing.	Please be guided by RFP
13	44	38	38. Termination for Default: a) NaBFID may, without prejudice to any other remedy for breach of Contract, written notice of not less than 30 (thirty) days,	To uphold the principles of natural justice and to bring parity in the contract, we request client to give us the right to terminate the contract in case client breaches any of its material obligations under the contract, provided a notice for such breach is given to client along with a rectification period of 30 days	Please be guided by RFP
14	44	38	b) In the event NaBFID terminates the Contract in whole or in part for the breaches attributable to Service Provider, NaBFID may procure, upon such terms and in such manner as it deems appropriate, software and Services similar to those undelivered, and subject to limitation of liability clause of this RFP Service Provider shall be liable to NaBFID for	Request client to limit our liability under this clause to 10% of the value of corresponding goods/services not delivered by us. Please also confirm that client will use government procurement norms (including price discovery) for procurement of such services from third parties	Please be guided by RFP , clause 36

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			any increase in cost for such similar Solution and / or Services		
15	81	Annexure B4	We have not been blacklisted by the Government Authority or Public Sector Undertaking (PSUs) in India or any Financial Institution in India as on date of submission of response	Request this be modified to state "we are not blacklisted by the Government Authority or Public Sector Undertaking (PSUs) in India or any Financial Institution in India as on date of submission of response"	The statement may be read as: "We are not blacklisted by the Government Authority or Public Sector Undertaking (PSUs) in India or any Financial Institution in India as on date of submission of response"
16	48	50	If a third party's claim endangers or disrupts the Bank's use of the Deliverables, the Bidder shall at no further expense, charge, fee or cost to the Bank, (i) obtain a license so that the Bank may continue use of the Deliverables in accordance with the terms of this RFP. Bidder shall indemnify and keep fully and effectively indemnified the Bank from all legal actions, claims, or damages from third parties arising out of use of software, designs or processes used by Bidder or his subcontractors or in respect of any other services rendered under this RFP	Notwithstanding anything contained in this agreement, if the Indemnified Party promptly notifies Indemnifying Party in writing of a third party claim against Indemnified Party that any Service provided by the Indemnifying Party infringes a copyright, trade secret or patents incorporated in India of any third party, Indemnifying Party will defend such claim at its expense and will pay any costs or damages, that may be finally awarded against Indemnified Party. 2. Indemnifying Party will not indemnify the Indemnified Party, however, if the claim of infringement is caused by: a) Indemnified Party's misuse or modification of the Service; b) Indemnified Party's failure to use corrections or enhancements made available by the	Please be guided by RFP

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				Indemnifying Party; c) Indemnified Party's use of the Service in combination with any product or information not owned or developed by Indemnifying Party; However, if any service, information, direction, specification or materials provided by Indemnified Party or any third party contracted to it, is or likely to be held to be infringing, Indemnifying Party shall at its expense and option either: i. Procure the right for Indemnified Party to continue using it; ii. Replace it with a non-infringing equivalent; iii. Modify it to make it non-infringing. 3. The foregoing remedies constitute Indemnified Party's sole and exclusive remedies and Indemnifying Party's entire liability with respect to infringement.	
17	76	Annexure B	Bidder must not be blacklisted / debarred by any Statutory, Regulatory or Government Authorities or Public Sector Undertakings (PSUs / PSBs / FIs)	We understand that the blacklisting undertaking is based on the present status of our blacklisting / debarment as on date of submission of the bid	Yes
18	30	Technical Scoring Criteria	Number of assignments related to drafting of RFPs & conducting technical evaluation (end to end from RFP drafting till project finalization) in Information Security projects in BFSI firms in India during last five financial years from the date of this RFP.	Kindly reframe the clause as: Number of assignments related to drafting of RFPs & conducting technical evaluation (end to end from RFP drafting till project finalization) in Information Security projects in Government/Large Enterprise/PSUs firms/BFSI Firms in India during last five	Please be guided by the RFP / Corrigendum

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			Two marks per assignment for different activities/projects (Purchase Order/Work Order and sign off/ work completion confirmation or any other relevant document agreed by the Bank to be submitted as evidence)	financial years from the date of this RFP. Two marks per assignment for different activities/projects (Purchase Order/Work Order and sign off/ work completion confirmation or any other relevant document agreed by the Bank to be submitted as evidence)	
19	54	Bidder's eligibility criteria	Bidder must have carried out Minimum TWO (2) assignments related to drafting of RFPs and Technical Evaluation for Information Security Projects for BFSI firms in India during last five financial years from the date of this RFP.	Kindly reframe the clause as: Bidder must have carried out Minimum TWO (2) assignments related to drafting of RFPs and Technical Evaluation for Information Security Projects for Government/Large Enterprise/PSUs firms/BFSI Firms in India during last five financial years from the date of this RFP.	Statement may be read as “ Bidder must have carried out Minimum ONE (1) assignment related to drafting of RFPs and Technical Evaluation for Information Security Projects for BFSI firms in India during last five financial years from the date of this RFP”

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20	Additional Clause: Limitation of the Bidder's Liability towards the Purchaser			The Client (and any others for whom Services are provided) shall not recover from the Bidder, in contract or tort, under statute or otherwise, any amount with respect to loss of profit, data or goodwill, or any other consequential, incidental, indirect, punitive or special damages in connection with claims arising out of this Agreement or otherwise relating to the Services, whether or not the likelihood of such loss or damage was contemplated. The Client (and any others for whom Services are provided) shall not recover from the Bidder, in contract or tort, including indemnification obligations under this contract, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the Services.	Please be guided by RFP / Corrigendum
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21	Additional Clause: Indemnity			The Client shall indemnify and hold harmless the GT Entities and GT Bharat LLP for all Losses incurred in connection with any third-party Claim, except to the extent finally judicially determined to have resulted primarily from the fraud or bad faith of such GT Entity or GT Bharat LLP	Please be guided by RFP
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22	To be added in the Non-solicitation (13.12 NON-SOLICITATION on Page No. 36)			During the Restricted Period, no Engagement Personnel of either party shall solicit for employment any Engagement Personnel of the other party. “Engagement Personnel” shall be defined as only those personnel of either party who a) are directly involved in the provision of Services under the applicable Statement of Work, or b) are the direct recipients of such Services. The “Restricted Period” shall be defined to include a) the Term of the applicable Statement of Work, b) a period of 12 months after the expiration of such Term, and c) for those Engagement Personnel whose involvement as a direct provider or recipient of Services ends prior to the expiration of the Term, for 12 months after such involvement ends. Provided, that this restriction shall not apply to (i) Engagement Personnel of a party who respond to general advertisements for positions with the other party, (ii) Engagement Personnel of either party who come to the other party on their own initiative without direct or indirect encouragement from the other party’s Engagement Personnel, or (iii) generic recruiting activities by non-Engagement Personnel, including direct outreach by recruiters of either party who have sourced the individuals in the ordinary course of recruiting through the use of research, agencies, social media and/or other technology or tools	To be guided by RFP
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23	Additional Clause: Force Majeure			Force Majeure to facilitate remote working. i. To the extent that the provision of the Services is impacted by a pandemic (including COVID19) and any reasonable concerns or measures taken to protect the health and safety interests of either Party's personnel, the Parties will work together to amend the Agreement to provide for the Services to be delivered in an appropriate manner, including any resulting modifications with respect to the timelines, location, or manner of the delivery of Services. ii. Where the Bidder Personnel are required to be present at Client's premises, the Bidder will use reasonable efforts to provide the Services on-site at Client side, provided that, in light of a pandemic the parties agree to cooperate to allow for remote working and/or an extended timeframe to the extent a. any government or similar entity implements restrictions that may interfere with provision of onsite Services; b. either party implements voluntary limitations on travel or meetings that could interfere with provision of onsite Services, or c. an bidder's resource determines that he or she is unable or unwilling to travel in light of a pandemic-related risk.	Please be guided by RFP
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24	Additional Clause: Retention of Copies			Request you to kindly consider the clause as under: The Bidder shall be permitted to retain all information and documents as maybe required for legal or professional regulatory purposes, provided that such retained information remains subject to confidentiality obligations for the entire retention period.	Please be guided by RFP
25	Additional Clause: Non-Exclusivity			Request you to kindly consider the clause as under: It is agreed that the services are being rendered on a non-exclusive basis and the Bidder shall have the right to pursue business opportunities that it may in its sole discretion deem appropriate.	Please be guided by RFP

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26	Additional Clause: Termination			Request you to kindly consider the clause as under: 1. In the event of termination of this Contract due to any cause whatsoever, the Contract with stand cancelled effective from the date of termination of this Contract 2. In case of exigency, if the Purchaser gets the work done from elsewhere, the difference in the cost of getting the work done shall be borne by the Consultant 3. Where the termination of the Contract is prior to its stipulated term on account of a Default on the part of the Consultant or due to the fact that the survival of the consultant as an independent corporate entity is threatened/ has ceased, or for any other reason, whatsoever, the Purchaser through re-determination of the consideration payable to the consultant as agreed mutually by the Purchaser and the consultant may pay the consultant for that part of the Services which have been authorized by the Purchaser and performed by the consultant up to the date of termination. Without prejudice any other rights, the Purchaser may retain such amounts from the payment due and payable by the Purchaser to the consultant as may be required to offset any losses caused to the Purchaser as a result of any act/ omissions of the consultant. In case of any loss or damage due to default on the part of the consultant in performing	Please be guided by RFP
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				any of its obligations with regard to executing the Scope of Work under this Contract, the consultant shall compensate the Purchaser for any such loss, damages or other costs, incurred by the Purchaser. Additionally, other members of its team shall perform all its obligations and responsibilities under this Contract in an identical manner as were being performed before the collapse of the Bidder as described above in order to execute an effective transition and to maintain business continuity. 4.Nothing herein shall restrict the right of the Purchaser to invoke the Bank Guarantee and other Guarantees furnished hereunder, and pursue such other rights and/ or remedies that may be available to the Purchaser under law 5.The termination hereof shall not affect any accrued right or liability of either Party nor affect the operation of the provisions of this Contract that are expressly or by implication intended to come into or continue in force on or after such termination	
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27	Additional Clause: Confidentiality			"Except as otherwise permitted by this Agreement, neither of the parties may disclose to third parties the contents of this Agreement or any information provided by or on behalf of the other that ought reasonably to be treated as confidential and/or proprietary. Parties may, however, disclose such confidential information to the extent that it: (a) is or becomes public other than through a breach of this Agreement, (b) is subsequently received by the receiving party from a third party who, to the receiving party's knowledge, owes no obligation of confidentiality to the disclosing party with respect to that information, (c) was known to the receiving party at the time of disclosure or is thereafter created independently, (d) is disclosed as necessary to enforce the receiving party's rights under this Agreement, or (e) must be disclosed under applicable law, legal process or professional regulations. These obligations shall be valid for a period of 3 years from the date of termination of this Agreement."	Please be guided by RFP
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28	Additional Clause: Intellectual Property Rights			The bidder may use data, software, designs, utilities, tools, models, systems and other methodologies and know-how (“Materials”) that the bidder owns in performing the Services. Notwithstanding the delivery of any Reports, the bidder retains all intellectual property rights in the Materials (including any improvements or knowledge developed while performing the Services), and in any working papers that the bidder compile and retain in connection with the Services (but not Client Information reflected in them). Upon payment for the Services, Client may use any Materials included in the Reports, as well as the Reports themselves as permitted by this Agreement.	Please be guided by RFP
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29	9	1	Services on Information Security and Security & Privacy Certifications (ISO Etc.)		
			Baseline Assessment - Baseline the current security & Privacy controls in the IT infrastructure		
			Process Assessment - Assess any existing processes against the defined ISMS/PIMS processes and also compare these to business needs and best practices	What is the physical and logical scope of work for ISMS and PIMS certification?	Scope of ISMS /PIMS Etc will be shared with the empanelled bidders at the appropriate time.
			Governance Documentation - Define and document the ISMS/PIMS governance principles, policies, procedures, plans, measurement matrices etc.		
			Implementation Assistance - Assist the identified coordinators to implement and operationalize ISMS/PIMS processes through training		
			Awareness Sessions - Conduct ISMS/PIMS awareness sessions for Bank employees at regular intervals	Do you want online/offline training modules? Please let us know number of people to be trained along with the frequency of training?	Details will be shared with the empanelled bidders at the appropriate time.

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			Internal Audit - Conduct internal audit in line with ISMS/PIMS implementation requirements	Has NaBFID identified any certification body or shall Deloitte assist in evaluating a certification body for ISMS and PIMS?	Please be guided by the RFP . Details will eb shared with empanelled bidders at the appropriate time.
			Certification support - Support the internal teams with coordination for certification audit.	Is NaBFID already ISO 27001:2013 certified? If yes, this will upgradation to ISO 27001:2022 requirements Has NaBFID identified any certification body or shall Deloitte assist in evaluating a certification body for ISMS and PIMS?	Please be guided by the RFP
30	10	2	Assistance in implementation of IT/IS Project/s and Tools.		
			To define clear project objectives, scope, and deliverables through thorough risk assessments and detailed project plan	Please elaborate the detailed scope of risk assessment? (standards required to be followed?	Details will be shared with the empanelled bidders at the appropriate time.
			To seamlessly integrate appropriate tools into the project framework and empower team members with effective training.	Is there any existing risk assessment tool in place or should Deloitte assist NaBFID in evaluating a tool?	No tools are available currently. Detailed scope & deliverables will eb shared with the empanelled bidders at the appropriate time.

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			To ensure compliance with industry standards and frameworks such as ISO 27001 while developing robust governance principles.	Are there any existing standards such as COBIT, NIST, or evolving standards implemented?	Please be guided by RFP
			To establish a culture of continuous improvement through comprehensive monitoring, feedback mechanisms, and process enhancements.		
			To maintain transparency and facilitate effective communication through comprehensive documentation and reporting mechanisms.		
31	11	3	Assistance in drafting RFPs & conducting technical evaluation for various Information Security projects. – PMC RFP		
			Possess expertise in drafting RFPs and conducting technical evaluations for Information Security projects.		
			Demonstrate proficiency in assessing a variety of Information Security projects.		
			Conduct activities in line with global best practices and standards.	Is there any laundry list of standards identified by NaBFID to be followed or shall Deloitte assist in evaluating the standards?	Please be guided by RFP
			Develop a defined process for managing the technical evaluation process.		

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32	11	4	Security Review/audits including Outsourced Activities and Third-Party Audits.		
			Vendor must possess skills to conduct security reviews/audits on various IT systems, applications, and outsourced activities.	Please specify the scope of security audits (total no. of applications /systems/outsourced activities/third-party vendors?	Details will be shared with the empanelled bidders at the appropriate time.
			Conduct audits following structured methodologies and global best practices.	Do we have any existing framework for conducting third party audits?	Details will be shared with the empanelled bidders at the appropriate time.
			Evaluate third-party security measures and outsourced activities.	Please specify the approx. count of vendors?	Details will be shared with the empanelled bidders at the appropriate time.
			Implement a defined process for managing evidence collected during security audits.		
33	11	5	Technological Risk Assessment, Risk Profiling and Threat Perception of Assets, GAP Analysis, Third Party Outsourcing Activities etc.		
			Vendor should possess expertise in conducting technological risk assessments and profiling.		
			Evaluate threat perception of assets, including IT systems and applications.	Is there any existing tool for threat modeling?	Details will be shared with the empanelled bidders at the appropriate time.
			Perform GAP analysis to identify vulnerabilities and weaknesses.		

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			Extend assessments to third-party outsourcing activities.		
			Implement structured methodologies and global best practices in the assessment process.		
34	12	6	Documentation – Policy, Process, Procedure, SOP Creation/ Review/ Modification etc. related to Information & Cyber Security.		
			Drafting new Policy, Processes, Procedure for Bank as per Bank/ Regulatory requirement	Please list down existing policies/procedures drafted by NaBFID? If yes, kindly specify the list of policies/procedures	Required details will be shared with the empanelled bidders at the appropriate time.
			Reviewing/Modification of Existing policy as per industry best practices		
			GAP assessment		
35	12	7	Immediate Risk Mitigation Measures.		
			Vendor must be capable of identifying and implementing immediate risk mitigation measures.		
			Assess and address risks across various IT systems, applications, and infrastructure in the Bank.		
			Execute risk mitigation in a structured manner, adhering to global best practices.		

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			Utilize methodologies and tools to swiftly respond to and mitigate identified risks.	Is there any inhouse tool in place to conduct risk assessment and mitigation activity? If no, are you expecting Deloitte to assist you in evaluating a tool?	Required details will be shared with the empanelled bidders at the appropriate time.
36	18	11	Creation & review of Secured Configuration Documents [SCDs].		
			Vendor should possess expertise in creating and reviewing Secured Configuration Documents (SCDs).	Please specify the scope of SCD review (total no. of applications /systems?	All the required details will be shared with the empanelled bidders at the appropriate time.
			Conduct thorough reviews across various IT systems, applications, and infrastructure in the Bank.		
			Implement structured methodologies following global best practices for SCD creation and review.		
			Utilize appropriate tools to handle the creation and review process	Is there any inhouse tool in place to conduct SCD review? If no, are you expecting Deloitte to assist you in evaluating a tool?	Required details will be shared with the empanelled bidders at the appropriate time.
37	19	12	Network Audit and Database Audits.		
			Vendor must possess expertise in conducting network audits and database audits.	Please specify the scope of Audit : Total no. of 1. Application, 2. Servers, 3. Databases, 4. Network devices?	Required Details will be shared with the empanelled bidders at the appropriate time.

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			Perform comprehensive audits across various IT systems, applications, and infrastructure in the Bank.	Do we have to conduct one time testing or is there confirmatory required. Incase of confirmatory testing how many rounds are expected	Please be guided by RFP
			Conduct audits in a structured fashion, adhering to global best practices.		
			Utilize methodologies and tools for effective network and database audits	Is there any inhouse tool in place to conduct Database and Network review? If no, are you expecting Deloitte to assist you in evaluating a tool?	Details will be shared with the empanelled bidders at the appropriate time.
38	19	13	Cyber Security Audits.		
			Vendor should have expertise in conducting cyber security audits.	Please specify the standard/guidelines against which the bank is expecting Deloitte to perform Cyber Security Audits?	Required details will be shared with the empanelled bidders at the appropriate time.
			Perform comprehensive audits across various IT systems, applications, and infrastructure in the Bank.		
			Conduct audits in a structured manner following global best practices for cyber security.		
			Utilize methodologies and tools for effective cyber security audits.	Is there any inhouse tool in place to conduct Cyber Security audit? If no, are you expecting Deloitte to assist you in evaluating a tool?	Required details will be shared with the empanelled bidders at the appropriate time.
39	19	14	Application Audits/ Website Audit.		
			Vendor should possess expertise in conducting audits for applications and websites.		

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			Perform thorough audits across various IT systems and infrastructure in the Bank.	Please specify the scope of Audit (total no. of applications /Websites?	Required details will be shared with the empanelled bidders at the appropriate time.
			Conduct audits in a structured manner following global best practices for application and website audits.	Please specify the standard/guidelines against which the bank is expecting Deloitte to perform website audit?	Details will be shared with the empanelled bidders at the appropriate time.
			Utilize methodologies and tools for effective audits.	Is there any inhouse tool in place to conduct audit? If no, are you expecting Deloitte to assist you in evaluating a tool?	Details will be shared with the empanelled bidders at the appropriate time.
40	20	16	Assistance in Training and Security Awareness.		
			Provide expertise in delivering training sessions on Information / Cyber security and Data Protection/Privacy.	Please specify that scope of training as below: 1. Employees in scope 2. Vendors in scope 3. Delivery Mood (Online/Offline) 4. Focused Trainings or General Training	All the required details will be shared with the empanelled bidders at the appropriate time.
			Conduct comprehensive training programs across various IT systems, applications, and infrastructure in the Bank.	How does the bank expect the training material to be delivered? In form of classroom training, virtual training, Newspapers/Flyers, Posters,etc.	Details will be shared with the empanelled bidders at the appropriate time.
			Implement training in a structured fashion using global best practices for security awareness.	Is there any existing e-Learning module in place? Does the bank expect Deloitte to share SCORM file as a deliverable	Details will be shared with the empanelled bidders at the appropriate time.
			Utilize methodologies and tools for effective training and awareness programs.		

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41	21	18	Assistance in Compliance to the master directions/ advisories/ audit reports from regulator & statutory bodies.		
			Vendor should assist in ensuring compliance with master directions, advisories, and audit reports from regulators and statutory bodies.	Please list down the applicable regulatory requirements identified by the bank	Details will be shared with the empanelled bidders at the appropriate time.
			Deploy personnel with expertise in regulatory compliance across various IT systems and infrastructure in the Bank.		
			Implement compliance activities in a structured fashion, following global best practices.		
			Utilize methodologies and tools for effective compliance management.	Is there any existing GRC tool implemented within the bank environment?	Required details will be shared with the empanelled bidders at the appropriate time.
42	21	19	Vendor risk assessments.		
			Access Information Security Risk in Outsourced Vendor Operations	Please specify the scope of assessment (total no. of vendors in scope)?	Details will be shared with the empanelled bidders at the appropriate time.
			Conduct risk assessment of all outsourced vendors carrying out key operational processes for Bank vis-a-vis ISO 27001 standard		
			Assess whether outsourced vendors meet/incorporate adequate level of security controls commensurate with the business information they receive/ store/process from or on behalf of Bank	Does NaBFID require resource to facilitate vendor risk assessment on regular basis based on existing framework or is Deloitte expected to build a framework and conduct the audits.	Requirements will be shared with the empanelled bidders at the appropriate time.

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			Assess whether the outsourced vendors comply with the IS Policy of the organization wherever applicable		
			Assess adequacy of privacy and data protection controls at vendor premises		
43	22	20	General process audit & migration audits.		
			Assess the controls implemented in the system for: Input, Processing, Output, Functionality	Please specify the scope of assessment (total no. of processes in scope)?	Details will be shared with the empanelled bidders at the appropriate time.
			Logical Access Controls - Review all types of Application-Level Access Controls including proper controls for access logs and audit trails for ensuring Sufficiency & Security of Creation, Maintenance and Backup of the same. Only authorized users should be able to edit, input or update data in the applications or carry out activities as per their role and/or functional requirements.	Does NaBFID require resource to facilitate migration audit on regular basis based on existing framework or is Deloitte expected to build a framework and conduct the audits.	Requirements will be shared with the empanelled bidders at the appropriate time.
			Assess sufficiency & accuracy of event logging, adequacy of Audit trails, SQL command prompt usage, database level logging etc.		
			Assess interface controls - Application interfaces with other applications and security in their data communication.		
			Assess authorization controls such as Maker Checker, Exceptions, Overriding exception & Error condition.	Are there any specific regulatory or compliance requirements that the audit process must adhere to?	Details will be shared with the empanelled bidders at the appropriate time.

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		Assess Data integrity & File Continuity Controls		
		Assess controls for user maintenance, password policies being followed are as per bank's IT& IS security policy with special attention to the use of hardcoded User Id & Password		
		Assess controls for segregation of duties and accesses of production staff and development staff with access control over development, test and production regions.		
		Review of all types of Parameter maintenance and controls implemented.		
		Assess controls for change management procedures including testing & documentation of change.		
		Identify gaps in the application security parameter setup in line with the bank's security policies and leading best practices.		
		Audit of management controls including systems configuration/ parameterization & systems development.		
		Audit of controls over operations including communication network, data preparation and entry, production, file library, documentation and program library, Help Desk and technical support, capacity planning and performance, Monitoring of outsourced operations.		

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			Review of customizations done to the Software & the SDLC Policy followed for such customization.		
			Verify adherence to Legal & Statutory Requirements		
			Provide suggestions for segregations of Roles/Responsibilities with respect to Application software to improve internal controls.		
			Review of documentation for formal naming standards, design process of job roles, activity, groups, profiles, assignment, approval & periodic review of user profiles, assignment & use of Super user access.		
			Check the sufficiency and coverage of UAT test cases, review of defects & tracking mechanism deployed by vendor & resolution including re- testing & acceptance.		
			Backup/Fall-back/Restoration /Recovery & Restart procedures		
44	25	23(a)	Assistance in implementation/ adherence to various Cyber laws & DPDP.		

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			Provide details with regard to its relevance/applicability, consequences, obligations, risks of non-compliance/penalties etc. of each provision of applicable Cyber Law	Below is the list of Cyber Laws identified by Deloitte: 1. The Information Technology (Reasonable Security Practices And Procedures And Sensitive Personal Data Or Information) Rules, 2011. Are there any further Cyber Laws that NaBFID would require Deloitte to consider within the scope?	Requirements will be shared with the empanelled bidders at the appropriate time.
			Perform assessment to identify gaps in Cyber Law compliance status of the Bank		
			Provide detailed plan for compliance.		
			Help Bank in compliance.		
			Perform assessment for compliance.		
45	25	23(b)	Data Privacy framework creation and assessments		
			Assess the statutory/regulatory frameworks affecting the Bank.		
			Conducting a privacy risk assessment:	What is the current data storage model? Are customer related PII information stored within India or Outside?	Details will be shared with the empanelled bidders at the appropriate time.
			Aggregate the data necessary for informed policy and procedure formation and revision.	Please specify detailed scope of work (total no. of business verticals/departments in scope	Detailed SoW will be shared with the empanelled bidders at the appropriate time.

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			Help Bank in establishing an internal privacy task force or working group, including members of legal, government relations, IT/IS, sales, public relations/marketing communications and other relevant groups within the organization.	Please specify total no. of processes within the above business verticals/departments	Details will be shared with the empanelled bidders at the appropriate time.
			Review of company collection, maintenance, security, use, disclosure to third parties, and prospective strategies.		
			Classify information into general categories.		
			Personally identifiable/non-personally identifiable		
			Sensitive/non-sensitive Information subject to specific statutory/regulatory requirements		
			Assess requirements domestically and abroad, in all relevant jurisdictions.		
			mapping data flows		
			Assist Bank in devising its privacy strategy.		
46	25	25	Phishing / Vishing exercises		
			E-Mail Phishing Simulation Exercise		

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		Create Mock E-mails: Develop customized email templates based on identified phishing scenarios.	Please specify the count of simulation exercises to be conducted for the bank 1. SMS 2. Email 3. Call	Details will be shared with the empanelled bidders at the appropriate time.
		Developing of look-alike website/portal	Please specify total no. of target audience for the Phishing/Vishing exercise	Details will be shared with the empanelled bidders at the appropriate time.
		Choose landing page: Design a webpage to be redirected from the phishing. email and to capture the user information/ credentials in encrypted form.		
		Categorize and prioritize the delivery mechanism.		
		Testing the servers and filters: Check if the servers and filters are bypassed for simulation.		
		Pilot Testing: Perform the pilot test by sending emails to selected employees.		
		Launch the mock attack: deploy the main phishing assessment to the target users.		
		Monitoring- for phishing email delivery, response to phishing email, progress of phishing campaign.		
		Phishing simulation exercise through Vishing		

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		Developing infrastructure for vishing attack.		
		Creating Vishing Scenarios and Conducting Vishing exercise.		
		Collect the information about vished users.		
		Capturing of Vishing responses received from the targeted employee.		
		Provide executables for Vishing attack.		
		Arrange Server and other infrastructure for the exercise at own cost.		
		Phishing simulation exercise through Mobile		
		Developing look alike mobile application (Android and IOS) for phishing attack		
		Categorize and prioritize the delivery mechanism		
		Hosting the phishing mobile application for the exercise in Vendor's Location		
		Conducting Mobile Phishing exercise		
		Reports & Statistics: Generate the report at the end of simulation and presentation to Management.		
		Identifying the susceptible users and targeted awareness communications to improve the awareness level of users.		
		Capturing mobile Phishing responses received from the targeted employee.		

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			Executables for Phishing attack need to be provided.		
			Arrange Server and other infrastructure for the exercise at own cost.		
			Flexible to undertake additional cyber security-related activities as directed by the Bank.		
			skill sets to handle diverse cyber security tasks that may arise during the empanelment period.		
			Execute activities with a structured approach, aligning with global best practices.		
			Address any other cyber security-related needs as specified by the Bank.		
47	12	8	Vulnerability Assessment [VA]		
			Unauthorized access into the network and extent of such access possible.	1.Is Deloitte required to evaluate a tool with license for performing vulnerability assessment or is there an existing tool with the organization?	Details will be shared with the empanelled bidders at the appropriate time.
			Unauthorized modifications to the network and traffic flowing over network	2. Can you share details around the IT Infra and applications for VAPT, Appsec related activities	
			Extent of information disclosure from the network	a. No of servers	
			Spoofing of identity over the network	b. No of network devices	
			Possibility of denial of services	c. No of applications	
			Possible threats from malicious codes (viruses and worms etc.)	d. Frequency/calendar of testing to be done	
			Possibility of traffic route poisoning		

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48	20	15	Cyber Forensic Investigation		
			Methodologies and tools should be handled by the vendor for handling the forensic analysis.	Do vendors need to supply the necessary forensic tools and applications? If so, should the cost for these tools be accounted for and submitted separately?	Detailed requirements will be shared with the empanelled bidders at the appropriate time.
			Vendor should have defined process for the management of the evidence that are collected during the forensic analysis	Will the bank provide the storage media required for forensic data collection?	Detailed requirements will be shared with the empanelled bidders at the appropriate time.
			Deliverables should include detailed analysis reports, summary reports with timelines, evidence collected in scientific manner, etc as required in forensic analysis activity.	Is the final report expected to adhere to bidder's standard format and be signed off and reviewed by Bidder?	Detailed requirements will be shared with the empanelled bidders at the appropriate time.
			Deliverables should include detailed analysis reports, summary reports with timelines, evidence collected in scientific manner, etc as required in forensic analysis activity.	Are these reports intended for submission to any parties beyond the bank? If so, could you specify which third parties are to be included in this context?	Detailed requirements will be shared with the empanelled bidders at the appropriate time.
			Deliverables should include detailed analysis reports, summary reports with timelines, evidence collected in scientific manner, etc as required in forensic analysis activity.	Is there a potential need for an expert witness? If yes, will separate rates be considered for the preparation and appearance for the expert witness? Please note, the deployed forensic personnel will not act as an expert witness.	Detailed requirements will be shared with the empanelled bidders at the appropriate time.

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			Territorial scope for activities under SoW: The Territorial scope for various activities/projects under the Scope of Work (SoW) includes Bank premises and Bank's infrastructure hosted at Third party /Cloud Service Provider locations.	Besides the bank premises, what other locations are expected to be included in the scope of forensic investigation?	Detailed requirements will be shared with the empanelled bidders at the appropriate time.
			Territorial scope for activities under SoW: The Territorial scope for various activities/projects under the Scope of Work (SoW) includes Bank premises and Bank's infrastructure hosted at Third party /Cloud Service Provider locations.	For instances of visit to other locations apart from the bank premises, where the bidder incur Out of Pocket expenses (OPEs) including expenses such as travel, hotel stays, meals, internet, telephone charges, etc., how would the bank allow the bidder to bill these expenses to the bank?	Detailed requirements will be shared with the empanelled bidders at the appropriate time.
49	16	10	Application Security Testing		
			Review the maintenance and storage of audit trails and logs in order to assess whether the same can be used for forensic study if required by Bank	Can this component be separated from Application security testing and be considered under Digital Forensic Readiness Assessment?	Details will be shared with the empanelled bidders at the appropriate time.
50	52	Annexure B	Bidder's eligibility criteria		
			Submit Documentary Proof of Purchase Order / Work Order / contract copy / sign off / any other relevant document to establish the proof.	Can the bidder supply required proofs by masking or redacting sensitive information regarding the work and clients, in order to ensure adherence to internal and client's confidentiality requirements?	Yes. However relevant files should be visible to prove the experience/eligibility

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			Forensic Audit / Analysis / Special Reviews / Scrutinize / Cyber Crime – Investigations and related Work.	Can the bidder supply required proofs by masking or redacting sensitive information regarding the work and clients, in order to ensure adherence to internal and client's confidentiality requirements?	Yes. However relevant files should be visible to prove the experience/eligibility
51	7	4. Eligibility Criteria:	L1, L2, L3 - Educational Qualifications: B.Tech/B.E in EC or CS or IT or Graduation in Information Security or Cyber Security or MCA	Request you to kindly consider other B.E. degrees (EXTC, ELEC, Civil, Mechanical, Electronics, etc.) for all levels (L1, L2, L3)	The requirement/criteria may be read as : " Educational Qualifications: B.Tech/ B.E / MCA" (applicable to all levels, ie, L1,L2 &L3)
52	7	4. Eligibility Criteria:	Skill set & Experience requirements for resources: Through this empanelment, the empanelled bidders are required to provide resources with the following skill set and experiences, based on requirements in various projects during the empanelment period. Details of minimum educational qualifications, skill sets and experience required for various levels of resources	Request you to kindly consider the following years of experience for all levels which are as per industry standards: L1: Upto to 3 years L2: 3 to 5 years L3: Above 5 years	Please be guided by RFP
53	29	7. Technical Scoring Criteria	Criteria No. 3, 4, 6 - Purchase Order/Work Order and sign off/ work completion confirmation or any other relevant document agreed by the Bank to be submitted as evidence	Requesting to revise the clause to: (Purchase Order/Work Order or sign off/ work completion confirmation or any other relevant document agreed by the Bank to be submitted as evidence)	The statement may be read as "Purchase Order/Work Order / engagement letter/ sign off/ work completion certificate or any other relevant document agreed by

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					the Bank to be submitted as evidence"
54	29	7. Technical Scoring Criteria	5 Skilled Employees / Resources on role with an experience of more than 2 years related to Information Technology, Information Security & Cyber Security domains. • 501 and above Employees: 20 Marks • 201 to 500 Employees: 15 Marks • 101 to 200 Employees: 10 Marks	Request you to revise the scoring criteria as below: • 301 and above Employees: 20 Marks • 201 to 300 Employees: 15 Marks • 101 to 200 Employees: 10 Marks	Please be guided by RFP
55	29	7. Technical Scoring Criteria	5 Skilled Employees / Resources on role with an experience of more than 2 years related to Information Technology, Information Security & Cyber Security domains. (Declaration on official letter head signed by competent authority to be submitted) Designation wise (Consultant /Sr Consultant/ Manager etc) and domain wise (IT, Information & Cyber Security) count of resources with minimum experience of 2 years in the reporting domain to be mentioned in the declaration.	Request to confirm that the expectation here to be submit a declaration with only the count of resources on role.	Bidder needs to submit declaration in letter head duly signed by the competent authority only .However, the declaration shall contain count of resources -designation wise & domain wise

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56	34	Awarding of contracts / Projects	Such successful bidders shall submit Bank Guarantee for a value of 3% to 10% of the individual project/activity cost (TCO) (BG value will be decided case to case basis at the time of closed bidding) with a claim period of 3 months post completion of the particular project period (case to case basis) as per the format mentioned in Annexure I.	Requesting to revise the value of Bank Guarantee -> 3% to 5%. This is in reference to Office Memorandum No. F.1/2/2023-PPD dated 01.01.2024 of Government of India.	Necessary decision will be taken at the appropriate time, post discussions with empanelled bidders & communicated in the respective work orders
57	53	Annexure -B: Bidder's eligibility criteria	Bidder must have carried out Minimum TWO (2) Information Security and /or IS Audit for BFSI firms in India during last 5 financial years from the date of this RFP.	Requesting to confirm whether following audits qualify under the said criteria: - Audit as per RBI Guidelines - Audit as per IRDAI Guidelines - Audit as per NIST Guidelines and other relevant industry standards and frameworks	Yes
58	55	Annexure -B1: Statement of bidder regarding assignments in India during last 3 years	Statement of bidder regarding assignments in India during last 3 years "Last 3 years" period will be counted from the date of issuance of the RFP	All the proof of experience requested in Annexure B if for 'last 5 years'. Requesting to revise the Annexure B1 to be in sync with Annexure B, that is, 'last 5 years'.	Statement may be read as " Statement of bidder regarding assignments in India during last 5 years"

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59	55	Annexure -B1: Statement of bidder regarding assignments in India during last 3 years	Statement of bidder regarding assignments in India during last 3 years “Last 3 years” period will be counted from the date of issuance of the RFP	Is the expectation that, proofs to be provided as per Annexure B, are to be tabulated as per format of Annexure B1? Or proofs provided in Annexure B1 are to be different than that submitted in Annexure B.	Yes. Proofs may be tabulated in Annexure B1. Statement may be read as "Statement of bidder regarding assignments in India during last 5 years"
60	55	Annexure -B1: Statement of bidder regarding assignments in India during last 3 years	Value of order	Request you to kindly remove the 'Value of Order' column as the same is confidential and NDAs have been signed with clients due to which providing this information might not be possible.	Value of Order can be treated as "not mandatory ". However, in future , if the Bank requires the details of any engagement to ensure transparency in the empanelment process and/ or to ensure the natural justice to all participating bidders, bidders will be responsible to provide such required information.
61	55	Annexure -B1: Statement of bidder regarding assignments in India during last 3 years	Date of completion (actual)	Requesting to either remove this column of revise it to 'Current Status of Project' as we have relevant experiences as per scope of work which are currently ongoing and are long term projects.	Bidder may make necessary comments against the specific column.

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62	58	Annexure -B3: List of services & assignments in BFSI sector	Kindly mention the No. of Assignments carried out in past three years (from RFP published date) against respective Sr. No	Requesting to revise this clause to 'last 5 years' to be in sync with the eligibility criteria.	Statement may be read as "No. of Assignments carried out in past Five years (from RFP published date) against respective Sr. No"
63	58	Annexure -B3: List of services & assignments in BFSI sector	The information provided in the list must be supported by documentary evidence	Requesting to remove this clause, as necessary evidences are already being submitted as per of Eligibility & technical Evaluation criterias.	Bidder can mention accordingly in the bid response
64	68	Appendix-F: Format for Submission of Client References	Format for Submission of Client References	Request you to kindly mention the number of client references to be provided.	Bidders may provide client reference in line with the minimum eligibility requirements (Please refer to the eligibility criteria Annexure B)
65	2	Schedule of events	Last Date and Time for Bid Submissions: Up to 4:PM on 6th May 2024	Timeline to submit the bid is very stringent. Due to multiple levels of approval, request you to provide 7-10 additional working days to submit the bidding document.	Will be considered & published changes along with the Corrigendum

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66	29	Technical Scoring Criteria	No. of Years of experience of the firm in Information Security/ Cyber Security related activities in India in BFSI Sector. (Evidence of the 1st assignment to be enclosed as a proof of experience /experience will be counted from the date of most relevant evidence) • >9 Years: 10 Marks • >7 to <=9 Years: 7 marks • > = 5 to <=7 Years: 5 marks	Request you to kindly confirm if evidence of first assignment needs to be provided or an evidence highlighting KPMG having an experience of more than 9 years would suffice?	Evidence to prove experience of more than 9 years will be eligible for awarding full marks to the bidder in Technical evaluation
67	29	Technical Scoring Criteria	Number of assignments related to projects in implementation of ISO 27001/ ISO 22301/ ISO 27701 for BFSI firms in India during last five financial years from the date of this RFP. Two marks per assignment for different activities/projects (Purchase Order/Work Order and sign off/ work completion confirmation or any other relevant document agreed by the Bank to be submitted as evidence to be submitted as evidence)	Request you to kindly confirm if a joint PO for implementation of 2 different ISO standards will be considered as a single assignment or two different assignments	Will be considered separately For scoring purpose as the deliverables are different for both the certificates.

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68	30	Technical Scoring Criteria	Number of assignments related to drafting of RFPs & conducting technical evaluation (end to end from RFP drafting till project finalization) in Information Security projects in BFSI firms in India during last five financial years from the date of this RFP. Two marks per assignment for different activities/projects (Purchase Order/Work Order and sign off/ work completion confirmation or any other relevant document agreed by the Bank to be submitted as evidence)	Request you to kindly modify the requirement and remove the criteria of BFSI firms. Further, request you to confirm if ongoing projects would be considered for the same. Request you to kindly extend the acceptable timeline to last 10 years.	Please be guided by RFP. Ongoing projects will be considered, if the bidder is able to submit relevant evidence of completion of at least one milestone in the project.
69	30	Technical Scoring Criteria	Presentation to be made by the Bidder on understanding of requirements in the RFP including but not limited to: - Understanding of the objectives of the activities in the RFP - Bidder's approach, methodology and work plan - Relevant experiences - Proposed Team structure and Governance	Request you to kindly confirm the dates of the technical presentation. Further, kindly confirm the time duration which will be provided to each bidder for the presentation. Moreover, kindly confirm if a copy of the presentation needs to be submitted along with the technical bid	Dates of Technical presentation will be communicated separately post bid submission date. The presentations will be scheduled tentatively within 2 weeks of bid submission date.
70	32	Bid Preparation and Submission	A copy of board resolution along with copy of power of attorney (POA or minutes of the partner's or authority letter wherever applicable) showing that the signatory has been duly authorized to sign the Bid document.	Request you to kindly confirm if The Partnership deed can be submitted instead of the board resolution for LLPs.	Partnership Deed along with POA is required to be submitted
71	36	Technical Bid	xiv. Annexure F – Client reference.	Request you to kindly confirm the count of client references to be provided.	Please be guided by RFP

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72	53	Annexure B	The Bidder should have prior experience (minimum one each) from the assignments related to comprehensive security review as listed below for BFSI firms in India during last five financial years from the date of this RFP: • Services on Information Security or Privacy related Certifications (ISO 27001, 27701, etc.) • Drafting RFPs and conducting Technical Evaluation for IS projects. • Security Reviews including Third-Party Audits • Vulnerability Assessment and Penetration Testing (VAPT) and /or Application Security Testing • Creation and Review of SCDs • Cyber Forensic Investigation • Training and Security Awareness • Threat Hunting exercises and / or Red Teaming exercises	Request you to kindly confirm if "minimum one each" means that the bidder should have at least one assignment in the mentioned domains	Yes
73	54	Annexure B	Bidder must have carried out Minimum TWO (2) assignments related to drafting of RFPs and Technical Evaluation for Information Security Projects for BFSI firms in India during last five financial years from the date of this RFP.	Request you to kindly modify the requirement and remove the criteria of BFSI firms. Further, request you to confirm if ongoing projects would be considered for the same. Request you to kindly extend the acceptable timeline to last 10 years.	The statement may be read as : “ Bidder must have carried out Minimum one (1) assignment related to drafting of RFPs and Technical Evaluation for Information Security Projects for BFSI firms in India during last five financial years from the date of this RFP.”

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					Ongoing projects will be considered , fi the bidder is able to submit relevant evidence of completion of at least one milestone in the project.
74	55	Annexure B1	Statement of bidder regarding assignments in India during last 3 years	Request you to kindly extend the acceptable timeline to last 5 years	Statement in Annexure B1 may be read as " assignments in India during last 5 years"
75	55	Annexure B1	“Last 3 years” period will be counted from the date of issuance of the RFP	Request you to kindly extend the acceptable timeline to last 5 years	Statement me be read as " last 5 years period will be counted from the date of issuance of the RFP"
76	58	Annexure B3	Kindly mention the No. of Assignments carried out in past three years (from RFP published date) against respective Sr. No.	Request you to kindly extend the acceptable timeline to last 5 years	statement may be read as " No. of Assignments carried out in past five years (from RFP published date) against respective Sr. No."
77	29	Technical Scoring Criteria	(Purchase Order/Work Order and sign off/ work completion confirmation or any other relevant document agreed by the Bank to be submitted as evidence)	As mentioned in the clause regarding the purchase order, requesting you to also consider Engagement Letters, Multi-Firm Engagements, and contract for client.	Please refer to the corrigendum (Query response Sr No 53)
78	29	Technical Scoring Criteria	(Purchase Order/Work Order and sign off/ work completion confirmation or any other relevant document agreed by the Bank to be submitted as evidence)	Request you to kindly accept Invoices in place of sign off/ work completion confirmation	Please refer to the corrigendum (Query response Sr No 53)

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79				KPMG Assurance and Consulting Services LLP (KACSL) does not render legal services and, therefore, notwithstanding anything contained in any document including the RFQ/bid/proposed engagement contract, none of the services rendered by KACSL under this engagement or any part thereof shall be deemed to be legal services. In case the scope of work involves any legal services, the client shall engage their legal advisors and shall rely on the advice of such legal advisors. Any assistance provided by KACSL on scope shall only be from techno-commercial aspect	Please be guided by RFP
80				The services hereunder, are not intended to be an audit, certification, examination, attestation, special report or agreed-upon procedures.	Please be guided by RFP. Requirements & deliverables under different projects during the empanelment period will be communicated/published separately to empanelled bidders
81				We shall be allowed to retain sufficient documentation as part of our professional records to support and evidence the work performed by it. Such retention shall be subject to obligations of confidentiality mentioned herein.	Please be guided by RFP

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Annexure -B1

Statement of bidder regarding assignments in India during last 5 years

(In the order of SCBs, BFSI (Non-Banking), Govt departments)

[On Company's letter head]

#	Name, Address & Contact details of clients	Month & year of order	Description of services (relevant to Scope of Work in this RFP)	Value of order (optional)	Period of engagement	Date of completion (as per contract)	Date of completion (actual)	Remarks for extended completion, if any

1. Submit Documentary Proof of Purchase Order / Work Order / engagement letter/contract copy / any other relevant documents.
2. Only such assignments should be described in above table which are directly related to Scope of Work of this RFP.
3. "Last 5 years" period will be counted from the date of issuance of the RFP.
4. Brochures / emails attached shall not be considered for evaluation.
5. All documents must be signed by the authorized signatory of the bidder. Relevant portions, in the documents submitted in pursuance of eligibility criteria, should be highlighted.

Signature

Seal of Company