

CORRIGENDUM - 2

Reference to **Bid Number GEM/2024/B/5155490 Dated 12-07-2024 Title – Microsoft M365 E5 Licenses customised features with implementation and maintenance support** following amendments are hereby made:

Schedule of Event / Bid Details	Original	Modified
Bid End Date/Time	29-07-2024 04:00 P.M. (as per Schedule of Events, Sl. No. 6 of RFP)	07-08-2024 04:00 P.M.
Bid Opening Date/Time	29-07-2024 04:30 P.M. (as per Schedule of Events, Sl. No. 7 of RFP)	07-08-2024 04:30 P.M.
Bid Opening Venue	4:30 PM on 29 th July 2024 (Online Only) Authorized representatives of Bidders may be present during opening of the Technical Bids. However, Technical Bids would be opened even in the absence of any or all of the Bidder representatives. Link for the VC would be updated in the Website on 27 th July, 2024.	Upon opening of the technical bids, the bidders will be notified through the GeM portal. (Hence there is no in-person/VC meeting for the Bid Opening process)
Bid Offer Validity	45 days (as per Bid Details point 3 of the GeM Bid Document)	90 days
Minimum Average Annual Turnover of the bidder (For 3 Years)	Rs. One Crore (as per S.No. 3 of Appendix-B of RFP)	Rs. 35 Lakh (s)
Years of Past Experience Required for same/similar service	5 Years (as per S.No. 4 of Appendix-B of RFP)	3 Years
Delivery Days	10 days (as per Clause 24 of RFP)	15 days

RFP Clause 7 – Exemption of EMD	Start-ups which are not under the category of MSE shall not be eligible for exemption.	<p>In case of bidders registered with NSIC/Udyog Aadhaar as MSE or a Startup Company, they are eligible for waiver of EMD. However, MSE bidders need to provide valid NSIC/MSE Certificate clearly mentioning that they are registered with NSIC under single point registration scheme or Udyog Aadhaar. Start-up bidders are required to submit Certificate of Recognition issued by Department for Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce & Industry, Government of India.</p> <p style="text-align: right;">Bidders claiming for MSE/Start-up benefits should register with GeM portal and waiving of EMD will be extended as per GeM terms.</p>
Product Required (Page No. 03 of RFP)	Microsoft 365 -E5 along with 1 Year Support and maintenance cost 24x7x365. Either OEM support/End to End support-(Online/Offline).	<ol style="list-style-type: none"> 1. Microsoft 365 -E5 Licenses with OEM call logging facility. 2. Microsoft 365 -E5 one-time implementation. 3. 1 Year Support and Maintenance – 1 onsite resource (L2 with minimum two years experience in providing support in M365) on working days between 9:30 a.m. and 6:30 p.m. and on call support post working hours, if any.
Appendix – C (Scope of Work as per RFP)	<p>Implementation of M E5 components / features (as mentioned above) as per the requirement of the Bank during the project period.</p> <p>(As per Point 2 of Scope of Work)</p>	<p>Implementation / Configuration / Reconfiguration of M 365 E5 components / features (as mentioned above) as per the requirement of the Bank during the project period.</p>

Commercial Bid Format (Page No. 21 of RFP)	Sr. No.	Item	Total Amount in Rupees (inclusive GST)	Sr. No.	Item	Total Amount in INR (inclusive GST)	
	1.	Subscription cost for the solution for one year		1.	Subscription cost for M365-E5 Licenses for one year		
	2.	One Year Support and maintenance cost 24x7x365 including implementation cost, if any		2.	Microsoft 365 -E5 one-time implementation cost.		
	Total Cost				3.	1 Year Support and Maintenance – 1 onsite resource (L2 with minimum two years experience in providing support in M365) on working days between 9:30 a.m. and 6:30 p.m. and on call support post working hours, if any.	
	Total Cost				Total Cost		
Bidder's Eligibility Criteria (Appendix-B, S.No. 4 as per RFP)	Bidder should have minimum 5 years experience in supply, implementation, management & maintenance of Microsoft 365 at : 1) Banks (Public Sector Banks and Other Scheduled Commercial Banks) 2) All-India Financial Institutions 3) Nationalized Insurance Companies 4) PSUs/PSE			Bidder should have minimum 3 years experience in supply, implementation, management & maintenance of Microsoft 365 at : 1) Banks (Public Sector Banks and Other Scheduled Commercial Banks) 2) All-India Financial Institutions 3) Nationalized Insurance Companies 4) PSUs/PSE 5) State/Central Government Organizations			